





Service & Belonging for All.

6,472 Seniors Served.

Senior Neighbors provides older adults in Kent County with personalized, comprehensive services—addressing both urgent crises and everyday needs—so each senior can remain independent, healthy, and engaged in their community.

-  **2,657** Senior Neighbors Clients Live Alone
-  **438** Veterans Served
-  **35%** Consider Themselves Frail or Disabled
-  **>33%** Clients Served Live Below the Federal Poverty Line

Client Gender	
Male	34%
Female	63%
Other	3%

Client Age	
60-69	42%
70-79	37%
80-89	17%
90+	4%



Senior NEIGHBORS
no longer alone
678 Front Ave NW, Suite 205
Grand Rapids, MI 49504
seniorneighbors.org

 [Open Here](#)



2024 Impact Report

Dear Partners & Neighbors:

Senior Neighbors provides personalized, comprehensive services to older adults across Kent County. From crisis management to vibrant social programs, our mission is to ensure every senior finds their path to stability, good health, and a sense of belonging. **Your support in 2024 made this possible.**

Thanks to you, we reached more older adults than ever before—over 6,400 in total. Some needed in-depth assistance, from maintaining housing stability to understanding complex health benefits. Others simply found joy and fellowship at our senior centers, enjoying a warm meal, a refreshing exercise class, or a friendly card game. In every case, we aimed to fulfill our promise that no senior in our community should face life's challenges alone.

All of these achievements stem directly from your generosity—annual partners, volunteers, donors, and community organizations. Because of you, older adults in Kent County know they are **no longer alone**. We are profoundly grateful for your partnership and look forward to building an even stronger network of care in the year ahead.

Warmly,



Suzanne Callahan
Suzanne Callahan
President, Senior Neighbors



Our Mission:

Enhancing the lives of older adults in Kent County.

Our Vision:

We envision a Kent County where every senior thrives—where purpose, connection, and independence are never out of reach.

Our Work:

Senior Centers & Community Life
Personalized Support & Solutions

Services for Everyday Independence



Faces of Impact

Behind each one of the over 6,400 seniors served at Senior Neighbors is a unique story.



"I would not be alive without the classes provided by Senior Neighbors."

-Sue, Wellness Class Participant

When Sue experienced an unexpected heart attack, her doctors were surprised by her strength and muscle tone. She attributes her quick recovery to attending Enhance Fitness classes at Senior Neighbors for over seven years.



"I've learned that I have a lot to look forward to at my age."

-Foster Grandparent

Working with children in the community has given many Foster Grandparents a renewed purpose. As one participant shared, "When my little girl told me 'I can read,' it was one of the greatest moments of my life."

Seniors Helping Seniors

Through our AmeriCorps Seniors program, volunteers aged 55 and older find meaningful ways to serve their community—from mentoring children in schools to offering companionship to fellow seniors.

27,144

Hours of Companionship

Our Senior Companions create vital social connections by shopping, playing games, or simply spending time with isolated seniors.

367

Students Mentored

Foster Grandparents help children feel supported in the classroom. Seeing a friendly face can make all the difference in a student's confidence and success.

\$98,750

In Tax Credits Generated

Through our specialized tax team of AmeriCorps Seniors RSVP volunteers, seniors receive refunds and credits they might otherwise miss out on.

Join the Mission

Join us in ensuring that no senior in Kent County is left alone. **Scan the QR code** or visit seniorneighbors.org/give.



Senior Centers & Community Life

Accessible places to learn, socialize, volunteer, and stay active - no crisis required.



730 Wellness Class Participants

98.6% reported improvements in physical abilities.



98.6% Feel Healthier

Wellness classes made participants feel healthier overall.



38,802 Meals Served

81.2% of attendees said they now eat more regularly.



5 Senior Centers

throughout Kent County, serving meals, hosting wellness activities, and fostering daily social connections.

Personalized Support & Solutions

Individualized plans that help seniors overcome crises and regain stability.



173 Emergency Care Cases

When seniors fall behind on housing, utilities, or food, we step in to prevent emergencies.



97% Satisfaction Rate

Among those receiving case management, 97% were satisfied with the support provided.



Making Living Environments Stable

90.1% of clients felt their housing was secure after working with a case manager.

Services for Everyday Independence

Practical supports—such as transportation and home maintenance—to help seniors live comfortably and confidently.



51,932 Rides

Our transportation services help seniors get to essential appointments and activities throughout Kent County.

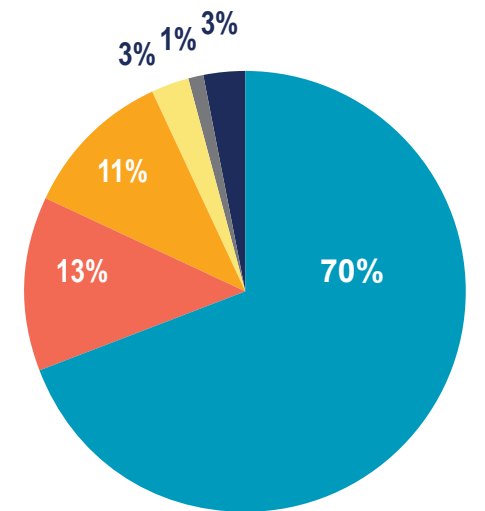


183 Tech Class Participants

These classes teach seniors how to use devices, protect against scams, and access helpful apps.

2024 Impact Report Financials

FY24 Revenue
\$4,574,316



How Funds Were Received

Government Support	70%
Donations	13%
In-Kind Partnerships	11%
Program Revenue	3%
United Way	1%
Other	3%



FY24 Expenses
\$4,793,043

How Funds Were Allocated

Programs	86%
Administration	14%